

**Roberto (Bob) Recio III**

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[bobrecio@gmail.com](mailto:bobrecio@gmail.com)**Over 20 years experience in the IT industry focusing on a wide variety of web and application development.****QUALIFICATIONS SUMMARY**

- ❖ Professional experience in application design using .NET, C#, MS SQL, and AJAX
- ❖ SharePoint trainer and administrator
- ❖ Business and Systems analysis to identify requirements for development projects
- ❖ Additional experience with Linux, Apache, MySQL, and PHP

**TECHNICAL EXPERTISE**

Languages: C#, Visual Basic, HTML, JavaScript, SQL, PHP, Java  
Frameworks: .NET, AJAX  
Systems: Windows, Linux, Solaris  
Software: MS Visual Studio, Net Beans IDE, MS Office Suite  
Servers: MS Internet Information Server (IIS), MS SharePoint, MS SQL Server, MySQL, Apache

**PROFESSIONAL EXPERIENCE****December 2003 to Present****World Savings / Wachovia, San Antonio, TX****Application Developer, Systems Analyst**

- Rebranded applications to new corporate standards(ASP.NET, C#, SQL, AJAX)
- Converted applications to use new web and database servers (MSSQL2005)
- Develop and support production web applications
- SharePoint administrator and trainer
- Project Manager for technical projects
- Member of desktop support team supporting approximately 400 users on Windows XP platform and enterprise applications
- Utilize Remedy CRM for problem ticket management

**January 2003 to April 2003****Adam's Mark Hotel****Houston, TX**

- Night Auditor in Accounting Department
- Developed and improved Excel VBA macros to assist in night audit tabulations.

**March 2002 to December 2003****Consultant****Austin, TX / Houston, TX / San Antonio, TX**

- Designed and set up home and small office networks.
- Built and updated websites for business and personal use.
- Set up home offices for remote connectivity to corporate networks.
- Designed and set up intranets for small office use.
- Set up servers and intranet for small office use. (Linux, Apache, and MySQL)
- Trained users in web page design and data access (HTML, ASP, PHP, and SQL).
- Assembled and repaired computers for home and small office use.

**January 1998 to March 2002****T-Manage, Inc / Mega-Path, Austin, TX****Technical Support Manager, Project Manager, Customer Liaison**

- Early member of telework services start-up company
- Involved in design of various telework systems involving ISDN, DSL, Cable, PBX-Over-IP, as well as VPN technologies.
- Started help desk call center and R&D lab – policies, procedures, standards
- Managed customer relationships
- Project Manager in implementation of support systems – Remedy ARS, Actuate Reporting, and Apropos

**September 1996 to January 1998****Envoy-NEIC (now WebMD), Nashville, TN / Dallas, TX****Technical Solutions Manager**

- Customer Support manager for Electronic Medical Claims clearinghouse on 12 person team.
- Trained agents in the use of UNIX BASH commands and VI for easier manipulation of data.
- Technical escalation point for customers (medical claims processors) as well as payers.

**EDUCATION****Formal****Bachelor of Applied Science, Electronics Engineering Technology**

ITT Technical Institute, Nashville, Tennessee

1996

**Associate of Applied Science, Electronics Engineering Technology**

ITT Technical Institute, San Antonio, Texas

1995

**Technical Training****SharePoint Boot Camp** by The SharePoint Experts

Classroom training

2005

**ASP.NET 2.0** by Hands on Technology Transfer (HOTT), Inc.

Classroom training

2006

**Intro to C#, Advanced C#** by K-Element

Computer based training

2007-2008

**Java Programming (with Passion)** by Dr. Sang Shin, Sun Microsystems

Online Training

Currently enrolled